

11.1 Library and learning/information resources

The institution provides adequate and appropriate library and learning/ information resources, services, and support for its mission.

Compliance Judgment: In Compliance

Rationale

The University of South Carolina Aiken provides learning and information resources appropriate to support its teaching, research, and service [mission](#).^[1]

Library. The faculty, support staff, and collections of the [Gregg-Graniteville Library](#) ^[2] comprise an integral part of USCA's instructional program. The 43,634 square foot facility houses an extensive book, periodical, and microform collection. The Library also serves as an official depository for federal and state documents.

The Library is wheelchair accessible and is equipped with an elevator. The first floor includes a lobby, circulation desk, reference and interlibrary loan desk, technical services, reserves, microforms, a periodicals' help desk, several study areas, administrative offices, the Gregg- Graniteville Memorial Room and the Gregg- Graniteville Archives and the Student Achievement Center. The second floor houses the main book stacks, special collections, Federal and State Documents depository, the Department of Energy's public reading room collection, USC Aiken archives, a classroom and numerous study areas and carrels.

The Gregg-Graniteville Library holds a current collection of over 153,000 physical volumes, 407,000 electronic books, 20,500 digital or electronic media, 217 databases, and 125,000 serial subscriptions. While many students come to the Library to make use of the facility and resources for course-related activities such as studying, writing reports, and computer usage, others - including faculty - use the library to support research endeavors. The Library houses almost 150 desktop and laptop computers, the latter of which are available for check out. Faculty and students have adequate

resources to support their studies. As part of the University of South Carolina System, the Library provides students and faculty with access to the USC System's vast library holdings. Considered one of the largest library systems in North America, the USC System library holds almost 9 million materials consisting of more than 5.6 million books in print and 620,000 electronic books. Further, USC Aiken Library is part of the [PASCAL Consortium](#) ^[3] which provides access to print books that are owned by other academic libraries throughout South Carolina and ebooks which are centrally purchased by the PASCAL consortium. For physical items not available through PASCAL Delivers, students have access to Interlibrary Loan. With Interlibrary Loan (ILL) and PASCAL Delivers services, collections in the state are available to students in a few days.

Services. Library faculty offer informal individual and group instruction to students and library patrons as needed and requested at key service points in the library. Virtual services run 24 hours a day Monday through Friday and 8:00 a.m. to midnight on Saturday and Sundays. More details regarding the services provided are presented in the [narrative to Standard 11.3 – Library and learning information access](#).^[4]

Technology. The [Computer Services Division \(CSD\) at USC Aiken](#) ^[5] assists faculty, staff and students in meeting their academic and administrative computing needs and coordinates telecommunications services. USC Aiken's primary student computing resources are located in the Business and Education Building where a lab with Windows and Macintosh computers and dedicated Macintosh and Windows classrooms are available. Across the campus, more than 650 computers are deployed in labs including but not limited to a Robotics Lab, Engineering Lab, Visual and Performing Arts Lab, Education Lab, Nursing Lab, Psychology Lab, Science Lab, Business Lab and more. During Fall and Spring semesters, staff and student assistants are located at the [Help desk](#) ^[6] from 8:00 A.M.- 9:00 P.M. Monday through Thursday and 8:00 A.M. - 5:00 P.M. on Fridays to assist with computing needs. During summer sessions, assistance is available 8:00 A.M. - 5:00 P.M. Monday through Thursday. Students have access to computer facilities in the Business and Education Building 24 hours-a-day, seven days-a-week using their USCA student ID card. CSD offers

assistance to students, faculty and staff in a variety of commonly used applications (such as Microsoft Office, electronic mail, the Internet, and Blackboard).

Learning and Instructional Resources to Support Distance Learning. The University of South Carolina Aiken offers completion degree programs on two of the regional campuses of the University of South Carolina - USC Sumter and USC Salkehatchie, with plans to expand to USC Union next year. Programs presented at remote campuses of the USC system include a combination of face-to face classes and online courses. USC Aiken students located on remote campuses can directly access USC Aiken holdings and receive assistance from USC Aiken librarians online. They can also access holdings from libraries located on their campus. Students on the USC Sumter campus have access to the J.C. Anderson Library which house over 72,000 volumes and circulates approximately 5,700 items per year. Students on the USC Salkehatchie campus have access to the USC Salkehatchie Library which holds a little over 60,000 volumes and circulates 2,600 items per year. As part of the University of South Carolina System, students on each campus have the same access to the entire USC System's library holdings as on-campus USC Aiken students. With Interlibrary Loan (ILL) services, the collections in the state are available to students in a few days.

USC Aiken also offers several degrees programs fully on-line. The principal reason for offering these programs on-line is one of convenience for students who tend to be working professionals who need a flexible class schedule. Students in online courses have full access to libraries on any USC system campus library.

Supporting Documentation

1. [USC Aiken Mission Statement](#)
2. [Gregg-Graniteville Library Website](#)
3. [PASCAL Consortium](#)
4. [Narrative to Standard 11.3 – Library and learning information access](#)
5. [Computer Services Division Website](#)
6. [Computer Services Help desk](#)